

# HOW TO REGISTER FOR ONLINE ANNUITY ACCESS

At Prudential, we're committed to providing you with the highest levels of service and information. As part of our ongoing efforts to better serve your needs, we're excited to introduce you to a client-friendly online experience offering you account information, documents and more.

**1** Go to [www.prudential.com/login](http://www.prudential.com/login)  
(Please have your contract number ready)

**2** Select "Register Now"

The screenshot shows the Prudential website's login page. At the top, there is a navigation bar with links for About, News, Investor Relations, Corporate Responsibility, Careers, FAQs, Forms, and Contact. Below this is a secondary navigation bar with categories: PERSONAL, ADVISORS, EMPLOYERS, and INSTITUTIONS. A search bar and a 'Log In' button are also present. The main heading is 'Log In to Prudential'. Below the heading, it lists the types of accounts accessible: Individual Life Insurance (not provided through an employer), Mutual Funds, Annuities, and 401(k), 403(b), 457 and Pensions. A 'Username/User ID' input field is visible. A callout box with the number '2' points to a 'First-time user?' button, which contains a 'Register Now' link. Below this, there are links for 'Need assistance logging in?' and 'Get Help'. At the bottom, it says 'For access to all other accounts:'.

**3** Choose "Register Now" under Annuities

The screenshot shows the Prudential 'Register Now' page. At the top, there is a navigation bar with the Prudential logo and a 'Log In' button. The main heading is 'Register Now'. Below the heading, it says 'In the options below, please look for the type of account that applies to you'. There are three main categories: Retirement Plans, Annuities, and Insurance & Investments. Under Retirement Plans, there are links for 401(k), 403(b), 457, Pensions, and Smart Solutions IRA, along with a 'Register Now' link and a 'Download Help PDF?' link. Under Annuities, there is a 'Register Now' link and a note 'If you are an advisor, click here'. Under Insurance & Investments, there are links for Individual Life Insurance and Mutual Funds, and a note 'For username call 1-800- Pru-Help (778-4357)'. A table of operating hours is also shown: Monday to Friday (9am to 11pm ET), Saturday (11am to 12pm ET), and Sunday (12am to 9pm ET).

**4** Prudential

## Register for Online Account Access

Please enter the following information to help us verify your identity

First Name	Last Name
<input type="text"/>	<input type="text"/>
Last 4 Digits of Social Security Number	Date of Birth (mm/dd/yyyy)
<input type="text"/>	<input type="text"/>
ZIP Code (5 Digits)	Contract Number
<input type="text"/>	<input type="text"/>

**4** Enter your information

**5** Prudential

## Set Up Your New Profile to Access Your Account

You'll use this new username and password to see all your accounts on Prudential.com moving forward.  
All fields required unless noted.

### Account Information

Email Using your personal email address lets you securely reset your password and receive account alerts. You can also use that address as your username, to make it easier to remember.

Use my email as my username

Username

Password Between 8 and 20, both letters and numbers  
No more than 3 repeating characters  
No more than 3 consecutive numbers

Confirm Password

Security Question

Type Answer

Mobile Number (Optional)

**5** Set up your account details

**6**

## Consent to eDelivery

Sign up for paperless documents (such as statements, confirmations, prospectuses, and more) and reduce the amount of mail you receive.

**Pruco Life Insurance Company**

Pruco Life Insurance Company of New Jersey (in New York)

The Prudential Insurance Company of America

Prudential Annuities Life Assurance Corporation

**Voluntary Electronic Document Delivery Opt-In Consent Disclosure**

Please read the information below to consent for eDelivery.

**6** Enroll in eDelivery (optional)

**Your registration is now complete.**



For your protection, always remember to click "Log Out" (located at the top right of every page) before exiting.

**For more information, please contact the Annuity Service Center at 800-293-4076.**

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