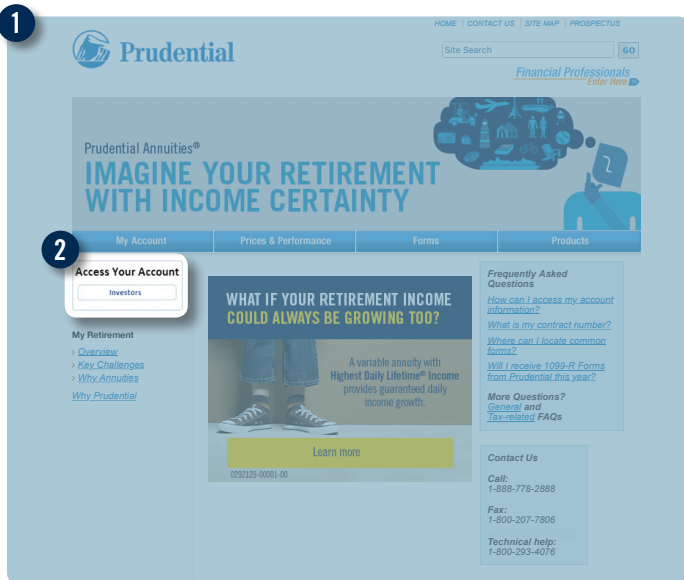


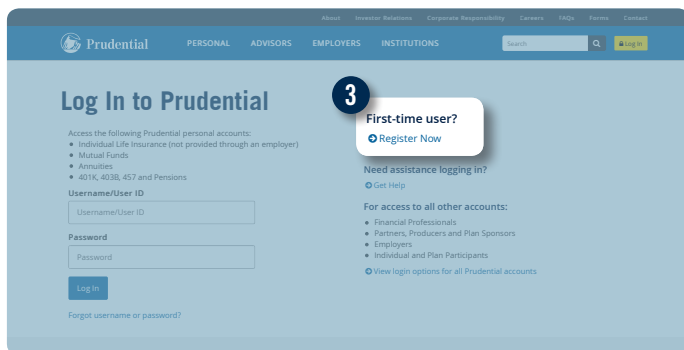
# HOW TO REGISTER FOR ONLINE ANNUITY ACCESS

At Prudential, we're committed to providing you with the highest levels of service and information. As part of our ongoing efforts to better serve your needs, we're excited to introduce you to a client-friendly online experience offering you account information, documents and more.

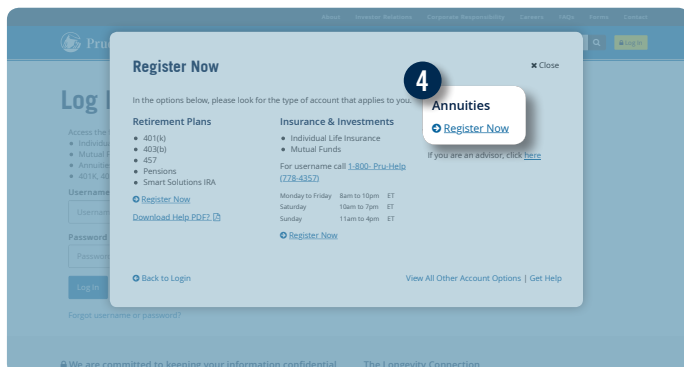


1 Go to [www.PrudentialAnnuities.com](http://www.PrudentialAnnuities.com)  
(Please have your contract number ready)

2 Select “Access Your Account, Investors”



3 Select “Register Now”



4 Choose “Register Now” under Annuities

## Register for Service Online

5

Please provide the following information to register for Service Online.

Date of Birth\* [Why is this needed?](#) \*Required field  Social Security Number\* [Why is this needed?](#)  Contract Number\* [Where can I find my Contract Number?](#)

(Enter the entire contract number, including leading zeros and alphabetic characters, e.g., 0001234567, E01234567, VIA000000001)

Please note: Usernames and passwords are case sensitive. Any characters within your Username or password cannot be repeated consecutively (For example: Apples is an invalid username due to the double "p".) Six consecutive characters may not be the same for both username and password. (For example: Username: TheRock; Password: TheRock101 is an invalid combination.)

Select a username\* (Must be 6-15 characters. No symbols may be used.)

Select a password\* (Must be 8 - 20 characters. Must include at least one lower-case letter and one number. No symbols may be used. Cannot be one of six previous passwords. Cannot have more than 3 repeating characters. Cannot have 6 characters the same between the username and password.)

Retype password\*

Challenge question\*

Answer your challenge question\*

[What is a challenge question?](#)

6

 Sign-up to receive important documents online (Such as statement, confirms, prospectuses and more)Please enter your email address\* [How will this be used?](#)

Re-enter your email address\*

7

Cancel

Submit

5 Enter your information

6 Enroll in eDelivery (optional)

7 Click "Submit"

Your registration is now complete.



For your protection, always remember to click Log Out (located at the top right of every page) before exiting.

For more information, please  
contact the Annuity Service Center at 800-773-8137.

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