

Prudential Relocation



Prudential Relocation's Intercultural Group



Move forward with a name you can trust: Prudential Relocation



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Since 1963, Prudential Relocation's Intercultural Group has led the industry in cross-cultural training. During that time, we've designed training and assessment solutions for thousands of clients in more than 100 countries.

Few companies can match our global reach, range of services, and quality of worldwide resources. As a result, we are uniquely positioned to provide timely, effective solutions to a broad range of client needs.

Best of all, our services and solutions are backed by our parent company, Prudential – known for more than 130 years as a symbol of strength, stability, and trust the world over.

Prudential Relocation has offices in North America and around the world.

Please contact Prudential Relocation's Intercultural Group for information on our customized intercultural training and assessment solutions by calling **1-800-433-8672**. Outside of the U.S., please call **1-480-778-6000**. You may also visit www.prudential.com/intercultural for more information.

Intercultural Training and Assessment Solutions



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Our customized training services, available in both classroom and eLearning settings, help your employees cultivate the right intercultural competencies to effectively execute mission-critical assignments with confidence.



Intercultural Training for Expatriates and Families



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We provide a powerful mix of flexible services covering every step in an employee's assignment. Designed to speed the transition and make your assignees productive and comfortable in their new environments, our range of training services for expatriates includes:

- Pre-departure/post-arrival intercultural programs
- Repatriation services
- Youth and teen training
- Expatriate coaching
- Global business briefings for short-term assignments or business travelers
- eLearning/Web-based cultural training

Business Training



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To succeed in today's global economy, every employee must effectively work with clients, customers and colleagues from around the world. Our Business Training programs build your employee's competencies so they can work effectively in diverse global business environments. Our customized programs include:

- Country-specific business training
- Global awareness workshops
- Global leadership development
- Multicultural/virtual team building

Intercultural Assessment Solutions



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Selecting the right personnel for your intercultural assignments can mean the difference between success – and a missed opportunity. But thanks to our powerful suite of proprietary assessment tools, you can identify the intercultural skills of your executives and employees, and also implement programs to improve those skills.



Overseas Assignment Inventory



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With our **Overseas Assignment Inventory (OAI)** tool, your prospective assignees are evaluated on personal attributes and context factors – each of which figures in the success of the employees' international assignments. Suitable for candidate assessment and selection as well as for development of chosen expatriates, the OAI offers invaluable perspective into each professional's intercultural dexterity.

Services utilizing the OAI:

OAI Assessment Service

An in-depth assessment service provided by Prudential Relocation's Intercultural Group incorporating the OAI Development Guide and a behavioral interview. The service provides clients with an in-depth Assessment Report.

OAI Certification Workshop

For clients who want to utilize the OAI as part of their internal assessment and selection processes, we offer a certification workshop to train client contacts in how to interpret and debrief the OAI.

OAI Developmental Debriefing

For the development of expatriates and spouses we integrate the OAI into our intercultural training programs.

Global Assessment Inventory



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A self-assessment tool designed for executives and employees working with people from different backgrounds and cultures, our **Global Assessment Inventory (GAI)** tool evaluates personal attributes that come into play during multicultural interactions. The tool can be used by individuals, groups, or as part of coaching packages.

The GAI can be used for:

- Business travelers who want to maximize their effectiveness in cross-cultural situations
- Employees who work in multicultural teams who want to increase their self-awareness
- Executives who are managing employees across cultures
- Potential candidates for an international assignment who want to take a self-assessment tool
- HR managers who want to use the assessment of cross-cultural effectiveness as part of employee development or creation of candidate pools

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When it comes to competing on a global scale, no two businesses are alike. That's why at Prudential Relocation, we offer a complete range of intercultural training and assessment services – all to help your assignees avoid cultural missteps, reach across borders, and meet your business objectives.

Our training programs focus on intercultural competencies in three key areas: awareness, knowledge and skills. As a result, our customized programs develop the competencies your employees need to be successful in international business and living environments.



Our global network of intercultural consultants – which delivers training in both classroom and virtual learning settings – undergoes a rigorous selection and training process to ensure consistent quality in our programs. As a result, Prudential Relocation provides an outstanding value in developing the intercultural competencies of your employees, no matter where global business may take you.

Visit www.prudential.com/intercultural

or call 1-480-778-6000.

In the U.S., call toll-free 1-800-433-8672.